

# Accessibility Statement for Autism Wales

This accessibility statement applies to online services and information at <https://autismwales.org>

## Using this website

This website is run by National Autism Team. We want as many people as possible to be able to use this website. For example, that means you should be able to:

- change colours, contrast levels and fonts
- zoom in up to 300% without the text spilling off the screen
- navigate most of the website using just a keyboard
- navigate most of the website using speech recognition software
- listen to most of the website using a screen reader (including the most recent versions of JAWS, NVDA and VoiceOver)

We've also made the website text as simple as possible to understand.

[AbilityNet](#) has advice on making your device easier to use if you have a disability.

## How accessible this website is

We know some parts of this website aren't fully accessible:

- the text won't reflow in a single column when you change the size of the browser window
- you can't modify the line height or spacing of text
- most older PDF documents aren't fully accessible to screen reader software
- some of our online forms are difficult to navigate using just a keyboard. This will continue to be improved over coming months.
- you can't skip to the main content when using a screen reader

## Feedback and contact information

If you need information on this website in a different format like accessible PDF, large print, easy read, audio recording or braille:

Email: [AutismWales@wlg.gov.uk](mailto:AutismWales@wlg.gov.uk)

Call: 029 2046 8675

We'll consider your request and get back to you in 5 working days.

If you cannot view the map on our [‘My Local Contacts’](#) page, please call or email us for directions.

## Reporting accessibility issues with this website

We’re always looking to improve the accessibility of this website. If you find any problems not listed on this page or think we’re not meeting accessibility requirements, please contact: [AutismWales@wlg.gov.uk](mailto:AutismWales@wlg.gov.uk)

## Enforcement procedure

The Equality and Human Rights Commission (EHRC) is responsible for enforcing the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018 (the ‘accessibility regulations’). If you’re not happy with how we respond to your complaint, contact the [Equality Advisory and Support Service \(EASS\)](#).

## Technical information about this website’s accessibility

The National Autism Team is committed to making its website accessible, in accordance with the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018.

## Compliance status

This website is partially compliant with the [Web Content Accessibility Guidelines version 2.1](#) AA standard, due to the non-compliances listed below.

## Non-accessible content

### Images, video and audio

Background image on the home page (banner) does not have alternative text.

We plan to add alt text to images on across the remainder of the website by December 2020. We don’t plan to add captions to live video streams because live video is [exempt from meeting the accessibility regulations](#).

### Interactive elements and transactions

Autism Superheroes interactive comic and story books will not meet the accessibility guidelines as this would be considered a [‘disproportionate burden’](#).

Our forms are built and hosted through third party software and 'skinned' to look like our website. We plan to work with our supplier to fix the issue with colour contrast by November 2020.

## PDFs and other documents

Many of our older PDFs and Word documents may not meet accessibility standards, these would be historical documents or provided by a third party - for example, they may not be marked up so they're accessible to a screen reader. We believe that this would be a ['disproportionate burden'](#).

Some of our PDFs and Word documents are essential to providing our services. We plan to either fix these or replace them with accessible HTML pages by December 2020.

Any new PDFs or Word documents we publish will meet accessibility standards.

## Preparation of this accessibility statement

This statement was prepared on 12 September 2020. It was last updated on 17 September 2020.

This website was last tested on 28 September 2020. The test was carried out by the National Autism Team, Oxygen Agency Ltd and our Stakeholders User Acceptance Testing Group.

The National Autism Team tested all pages across the website and the UAT Group tested a sample of pages to test given this was a newly developed website.

We tested our main website platform, available at <https://autismwales.org/> and <https://awistieathcymru.org>

## What we are doing to improve accessibility

Below shows how we plan to improve accessibility of this website:

- 'Easy Read' versions of resources will be available on the new website, which we will progress in conjunction with Learning Disability Wales.
- A new 'Children and Young People's Zone' will be a feature of the website: filtering accessibility based on age-appropriate information.