



June 2020 – NHS 111 Wales website Info Burst



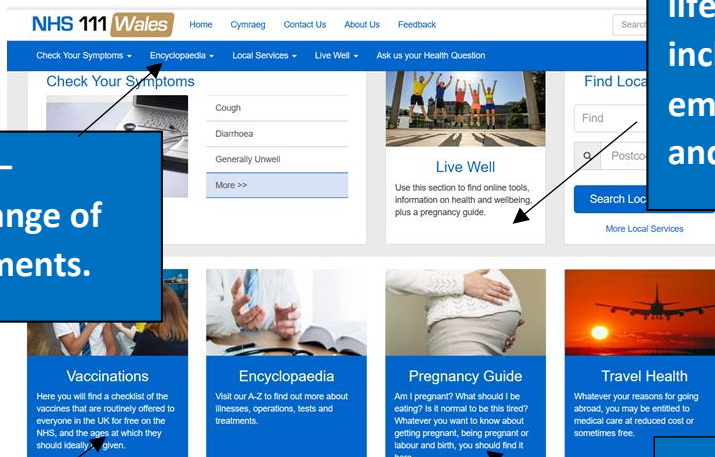
Rebranding of the website

The NHS Direct Wales (NHSDW) website and social media platforms have been rebranded to NHS 111 Wales. This was to ensure consistent public messaging, and to avoid any confusion especially during the COVID-19 pandemic.

Any existing links that you may have bookmarked to the NHS Direct Wales website will continue to be redirected to the new website address. The 0845 46 47 NHS Direct Wales telephone number remains in use for non-Covid-19 related enquiries in those areas of Wales where the full 111 service is yet to be made available.

What information is available?

The NHS 111 Wales website hosts a variety of information on a number of topics:



A-Z Encyclopaedia – Information on a range of conditions & treatments.

Live well - covers various lifestyle information including alcohol, emotional health, carers and managing stress

Vaccinations – from babies to teens, all the way through to adults, this section covers it all

The pregnancy & baby guide contains information from getting pregnant to weening, safety and accidents, twins, learning play & development



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Symptom Checkers

For convenience and reassurance, the [symptom checker](#) advises you on what service you need or whether you can stay at home, based on your symptoms. Choose from a range of over 30 symptom checkers including breathing problems, dental, hay fever, stings, cuts, generally unwell & rashes.

We appreciate rashes can sometimes be difficult to explain so a [rash slideshow](#) is also available!

Local Health Services

Use the [Local Services search](#) to find a range of services across Wales including dental, pharmacies (including out of hours) and opticians to name just a few. As well as providing contact details and opening times, information specific to that service and a frequently asked question section is also available.

Easy Read Information leaflets

To ensure everyone in the community has access to up to date information, [Easy Read leaflets](#) on a variety of topics are now available on the NHS 111 Wales website.



NHS 111 Wales - Experience Survey

The experience you have on the NHS 111 Wales website is important to us. To help us continue to improve the site, we would be grateful if you could complete this [survey](#) so that we can understand this better.

Contact us:

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